



July 2021

West Drayton station is now bigger and better

Extended ticket hall open and step-free access introduced for first time



Welcome

Welcome to our latest update on the work we are undertaking to enhance and upgrade a number of stations in West London, ready for the Elizabeth line.

Following Acton Main Line, West Ealing and Ealing Broadway earlier this year, it is great news for passengers that West Drayton has now been transformed too.

The redevelopment includes a new glass and steel extension providing an additional entrance and giving more space to passengers. The addition of lifts enables step-free journeys on TfL Rail and Great Western Railway.

Work is also progressing well at Southall and Hayes & Harlington and due to complete this summer.

West Drayton's revamped ticket hall, featuring a striking new glass and steel extension, opened for customers on 20 July.

Two new lifts enabling step-free journeys to the main platforms serving TfL Rail and Great Western Railway have also opened.

A lift at the station entrance connecting the subway with the new concourse has also come into use. These station lifts will be complemented by a new lift at Platform 1 – West Drayton's back up platform – now making four of the station's five platforms step-free for current timetabled operations and fully

step-free by the end of the year. The station is staffed at all times while trains are running with ramps available for those that need them to board trains.

The extension gives an additional entrance and improved layout for customers. A glass frontage makes the entrance brighter with a new gate line replacing the cramped entrance previously used to enter and leave the station.

The station also benefits from a new covered walkway and footbridge, improved lighting, signage, customer information screens and ticket vending machines to provide a better customer experience.

At **Hayes & Harlington**, installation of the new passenger lift on the north side of the station is now underway.

Cladding and glazing of the new station building has continued along with the installation of the roof soffit (which covers the roof overhang).

Inside the building, we have been installing the ceilings within the concourse and continued with the installation of mechanical and electrical equipment, as well as building the stud walls, screeding the floor and painting.



Installation of lighting inside new Hayes & Harlington building



Exterior of new ticket office at Southall

At **Southall**, work is well advanced. We've started to install the ceiling inside the new station building along with the mechanical and electrical equipment and tiling of the concourse floor.

Fit-out of the new ticket office is underway.

On the new footbridge and walkway we have continued work on the floor finishes and started

to install the ceiling.

The installation of the new passenger lifts to all platforms has continued, and drainage works have also continued.



Crossrail West Stations Newsletter

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Location	What we are doing in the next month
Ealing Broadway	We will continue works behind the hoardings on the station forecourt as well as the back office areas on the first floor.
Southall	<p>We will we will be installing the floor, wall finishes and gate line within the new station building concourse, completing the flashing for the curtain wall glazing and installing the remaining cladding.</p> <p>Mechanical and electrical works will be completed. We will also finish the installation and testing of the lifts. Wayfinding signage will be installed. Following this, we will deep clean the building and complete the snagging work in preparation for handing the site over to TfL</p>
Hayes & Harlington	<p>Installation of mechanical and electrical equipment and cladding and glazing to the new station building will continue. We will also be screeding the floor and tiling within the concourse and ticket office and starting to install the ceiling.</p> <p>Works to the platform and station building lifts continue and we will be installing cabling for a power supply for the new station building along Station Approach.</p>
West Drayton	Work to install the lift to Platform 1 will commence.

Contact us

If you have a concern or to find out more information:

Email us at CRcrossrail@networkrail.co.uk

Call our 24-hour helpline on **03457 11 41 41**